conducted by Kenya office: March, 2013

Country Name	Project for Improvement of Health Services with a focus on Safe Motherhood in the Kisii and
Kenya	Kericho Districts

I. Project Outline

Project Cost	333 million yen				
Project Period	March, 2005 – March, 2008				
Implementing Agency	Department of Preventive and Promotive Health Service, Ministry of Health (MOH) District Health Management Team (DHMT) of Kisii District, Nyanza Province and Kericho District, Rift Valley Province				
Cooperation Agency in Japan					
Related Projects (if any)	[Japan's Cooperation]				
BackgroundDespite the government efforts, health conditions remained poor in Kenya due to p investments, particularly in the western part of the country. In 1997-1998, the Japanese Government commissioned JICA to conduct a development formulated a master plan for strengthening the district health system in the western part namely the Kisii, Nyamira and Gucha Districts in Nyanza Province and the Kericho and Borr in Rift Valley Province. In accordance with this master plan, health centers (HCs) in these dis rehabilitated by the end of 2001. The Government of Kenya (GOK) then requested the Government to implement a technical cooperation project to support these rehabilitated H improvement of their management systems and services. As a result of the discussions be GOK and JICA, it was decided that the project target areas would be Kisii and Kericho District					
Inputs	Japanese Side1. Experts: 17 persons2. Equipments: 28 million yen3. Local Cost: 78 million yen4. Others: counterpart training in Kenya	 Kenya Side Staff allocated: 28 persons Land, facilities and training rooms Local Cost: personnel cost for the Kenyan side, fuel cost and operation and maintenance cost 			
	Overall goal Health condition, particularly the maternal health, is improved in the target areas. Project Objective(s) Maternal care, provided at health centers (HCs) and communities, is improved in the target areas.				
Project Objectives	 Output(s) Output 1: Maternal care services at HCs are upgraded. Output 2: Management support in HCs is improved. Output 3: District Health Management Team (DHMT)'s system for their supportive HCs is strengthened. Output 4: Maternal care at the community level is improved. Output 5: A referral system is arranged and functioning between communities, Hospitals. 				

II. Result of the Evaluation

Summary of the Evaluation In the period around year 2004, the Western part of Kenya faced challenges of high prevalence of infectious diseases including malaria and HIV/AIDS, low social capital compared to a large population, and the deterioration of health facilities. The Project has achieved the purpose of improving maternal care provided at health centers (HCs) and communities in the target areas, as well as overall goal of improving health condition, particularly maternal health in the target areas: with improved knowledge and skills accumulated from the Project, Antenatal Care (ANC) services are widely available showing increased utilization by clients at the target HCs. As for sustainability, there is some problem that has been observed in terms of technical aspect(s) due to limited updated knowledge and skills building on maternal and newborn health for lower levels as primary service delivery points.

For relevance, the project has been highly relevant with Kenya's development policy, development needs as well as Japan's ODA policy. For efficiency, the project period slightly exceeded the plan.

In the light of above, this project is evaluated to be satisfactory.

This project has been highly relevant with Kenya's development policy "meeting the fundamental concerns of equity, access, affordability and quality in the provision of basic health services" as set in Economic Recovery Strategy, 2003 – 2007 and National Reproductive Health Policy, 2005", development needs "improvement of maternal health in Kisii and Kericho Districts", as well as Japan's ODA policy "JICA - Country Assistance Program, 2000", at the time of both ex-ante evaluation and project completion. Therefore, relevance of this project is high.

2 Effectiveness/Impact

This project has largely achieved the project purpose of improving maternal care provided at HCs and communities in the target areas, as well as overall goal of improving health condition, particularly the maternal health in the target areas: through the facility improvements, equipment supply and maternal care skills building realized through the project, ANC services have become widely available with increased utilization, and normal delivery service by skilled attendants is available 24 hours a day at all of the 14 target HCs. Measures to strengthen referrals such as financing for better communication and availability of fuel for transportation for cases with maternal complications, have also been put in place and optimized with increased community participation. Therefore, effectiveness / impact of this project are high.

Performance of Overall Goal Indicators			Performance of Project Purpose Indicators (excerpts)			
	2009	2011		2005	2007	2011 ^(*1)
	Kisii 25	Kisii 26		Kisii 12	Kisii 19	Kisii 27
maternal complications at referral hospitals	Kericho 12	Kericho 11	HCs (monthly average per HC)	Kericho 2	Kericho 14	Kericho 26
Infant mortality rate (IMR)		Kisii N.A.	No. of ANC at target HCs	Kisii 93	Kisii 101	Kisii 140
(per 1000 live births (LB))		Kericho	(monthly average per HC)	Kericho 34	Kericho 43	Kericho 47
	27/1000 LB	23/1000 LB	4 [™] ANC attendance rate by	N.A.	(2009)	(2011)
Sources: DHMTs and District Hospitals Note: MMR was not readily available at district level:			district		Kisii 27%	Kisii 32%
					Kericho	Kericho
MMR is usually available a	s a national	evel			27%	47%
indicator (488/100,000 fror		nographic	Sources: DHMTs and sampled HCs			
			average of the 7 HCs (3 in Kericho and 4 in Kisii) that were			
			sampled from the 14 target HCs and visited by the ex-post			
			evaluation team.			
2 Efficiency						

3 Efficiency

While the inputs were appropriate for producing the outputs of the project and the project cost was within the plan (ratio against the plan: 92.5%), the project period was slightly longer than the plan (ratio against the plan: 102%) because of additional time required for completion of project closure activities following the post-election violence in Kenya (January – March 2008). Also, Therefore, efficiency of the project is fair.

4 Sustainability

The project has some problems in technical aspects of the implementing agency due to limited updated knowledge and skills building on maternal and newborn health for lower levels (i.e., districts, dispensaries and communities as primary service delivery points). While standardized training packages have been developed at the central level, training is still reaching only the national and provincial teams, and a limited number of training is available for staff at lower levels because financing for such training largely relies on Partner's support. Also, on-the-job skills transfer (induction and orientation for new staff) on 5S1K¹, a HC management tools introduced by this project, coaching and mentoring at the HCs, is not practiced after the project completion because the exit strategy for this project did not pay full attention to facilitation skills building among local staff, and there was little or no documentation of good practices from the Project for wider dissemination.

However, no problem has been observed in policy background, structural and financial aspects of the implementing agency: local-level maternal health activities receive policy support in an ongoing manner; even after the split of MOH into two ministries in 2008, DHMTs still take responsibilities for the project activities under Ministry of Public Health & Sanitation (MOPHS); financial resources are mobilized from different streams including the mainstream budget from MOPHS, provision of Health Sector Services Fund (HSSF) from GOK to HCs that started in 2012 and supplements funds collected from cost sharing as Facility Improvement Fund (FIF), as well as the increasing support from a number of development and implementing partners.

Therefore, sustainability of this project is fair.

III. Recommendations & Lessons Learned

Recommendations for Implementing agency

- Continuous training and skills building (through coaching and mentoring) for staff at the primary health care level is a
 prerequisite to improve service delivery. The Division of Reproductive Health (DRH) which is mandated to handle the
 project heavily relies on Partners' support for training for lower level staff. The division should thus increase its own
 resources available at national level as necessary for training, such that Partners only supplement the budget and not
 filling the gap.
- The HCs reported that HSSF has strengthened their base for operational costs. MOPHS is therefore recommended to
 maintain the HSSF disbursement and accounting system and possibly increase the budget allocation and scope of
 items that can be financed through the fund. The DHMTs reported that due to limitations within their own resources

¹ 5S1K: Seiri, Seiton, Seiso, Seiketsu, Shitsuke, and Kiritsu.

available for support supervision Partners are often willing to support this exercise. MOPHS and the DHMTs are therefore recommended to optimize use of available resources to conduct regular support supervision. Lessons learned for JICA

- Technical cooperation projects such as SAMOKIKE should pay attention to technology transfer not only from the Japanese Experts to their Counterparts, but also by and among counterparts and their local colleagues and stakeholders. Therefore, the Projects should include facilitation skills building component as part of the exit strategy to secure technical sustainability. More often, without facilitation skills, trained personnel tend to keep knowledge to themselves.
- In designing projects that have components of technological inputs in instrumentation (such as ICT equipment), attention should be paid to the trends in technology advancement to avoid the inputs being rendered obsolete before performing the intended functions within the Project. SAMOKIKE introduced Simu ya Jamii as a way to enhance communication between HCs and referral hospitals, as well as promote income generation (as a community pay phone). With rapid expansion of mobile telephony in Kenya, the intervention was quickly rendered redundant.



ATTICE BACA ALERA

Multi-purpose Vehicle at Kericho

HIS Board updated at Ainamoi HC